

# **Event registration solutions designed by event industry professionals**

Our team of seasoned event professionals has over 20 years of event experience, having launched both Spintelligent (now owned by Clarion), Hypenica (most events now owned by dmg).

The team has provided inhouse registration services to more than 500 events, and in partnership with its associated company, Touchwork, has developed an industry leading registration platform over the past 10 years.

The regNow! team is dedicated to developing consultative registration plans for each of our clients and their events in order to ensure optimal brand matching, seamless pre-event registration processes, low and no queue onsite checking an on the day registration, detailed, real-time analytics, and rock-solid post-event reporting and data management.





# **Our Vision**



To deliver the industries best turn-key registration service throughout the event cycle, from pre-event, onsite and post-event phases. We understand the registration and data needs of all key stakeholders - marketing, sales, content and operations, and of course your attendees - providing them with a frustration free registration experience.

# **Some of our clients**













Superb service from real professionals

- African Agri Council

More than 5000 happy visitors registered seamlessly

- African Construction Expo



# **Pre Event**

Our pre-event services are designed to simplify your event registration processes, and to make it easy for your attendees to register for your event. Whether a paid conference, trade show, confex or other meeting, we have pre-event solutions for you using our highly flexible, brand matched platform. We can also integrate directly with your third party registration systems if required, thereby managing as much or as little of the pre-event registration cycle.

#### **ON-LINE REGISTRATION**

Hyper flexible registration platform configured to meet complex registration requirements





#### ATTENDEE SUPPORT

Our dedicated customer service team is ready to support your attendees during all phases of your event

#### PRINT AT HOME BADGES

Flexible print-at-home badge functionality which improves check-in and attendee convenience





#### **REAL-TIME REPORTING**

Get access to all the data you need in real time before, during and after your event

80% of professional organizers planning B2B events currently use some sort of event management software. 99

- Frost and Sullivan



# **On Site**

regNow's core expertise lies in managing the onsite experience for attendees and our customers. We work with our clients to develop the onsite plan that supports both the event objectives, scale and budget. We can offer multiple hardware devices to support the registration process, including full-service desks, self-service terminals, scanners, RFID trackers, screens and more. Our promise is to ensure minimal queues, professional staffing, and the best technology to delight both your attendees and you our customer.

#### Check-in on arrival



Multiple check-in options tailored to your event and budget, including full service, self-service and self-scanned

## **Badge printing options**



Flexible badge layout and configuration, including lunch ticketing, self service options and holder/lanyard options

## **On-the-day registrations**



We offer full service on-the-day registration services, using manned and/or self service hardware

#### **Session tracking**



All our badges are barcoded allowing session scanning to provide analytical and access control support



#### **Exhibitor lead retrieval**



We provide full exhibitor lead retrieval support using our hardware scanners, or using our IOS or Android app

## Hosts and staffing



Let our hosts streamline your attendee experience, providing ongoing event support

#### Advanced tracking



Include RFID tags and get additional data analytics regarding event performance (available Q2, 2019)

## Real time reporting



Real-time and day-end reporting allows you to understand your event performance, and engage with attendees



# **Post Event**

Once the event is over, we ensure that all data is analysed and presented in a customisable post-event report. We ensure that data is transferred to you using a variety of formats, including direct transfer to your CRM. We believe every event is unique and post event reviews allow us to continually improve our service, and help plan for the next edition of your event.

## Post event report

Detailed post event data presented in the way you need it, including revisits, cross-overs and other metrics

## **Data cleaning**

Our data processing team will review and clean data as required. Any missing data will be researched



## **Post-event surveys**

Our platform can distribute multiple post event surveys to each attendee type as required

## **Debrief workshop**

Our debrief workshops allow both our internal team and our customer to provide feedback

Overperforming businesses are 3x more likely to use event software that integrates with other core business platforms than underperforming businesses in this sector

- Bizzabo



# **Our Team**

Rudi Leitner - Chairman

Jason King - CEO

Rory Florence - COO

Craig Lotter - CTO

Meghan Gilson - Registration Manager

Beryl Perkins - **Finance Manager** 

# **Contact Us**

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